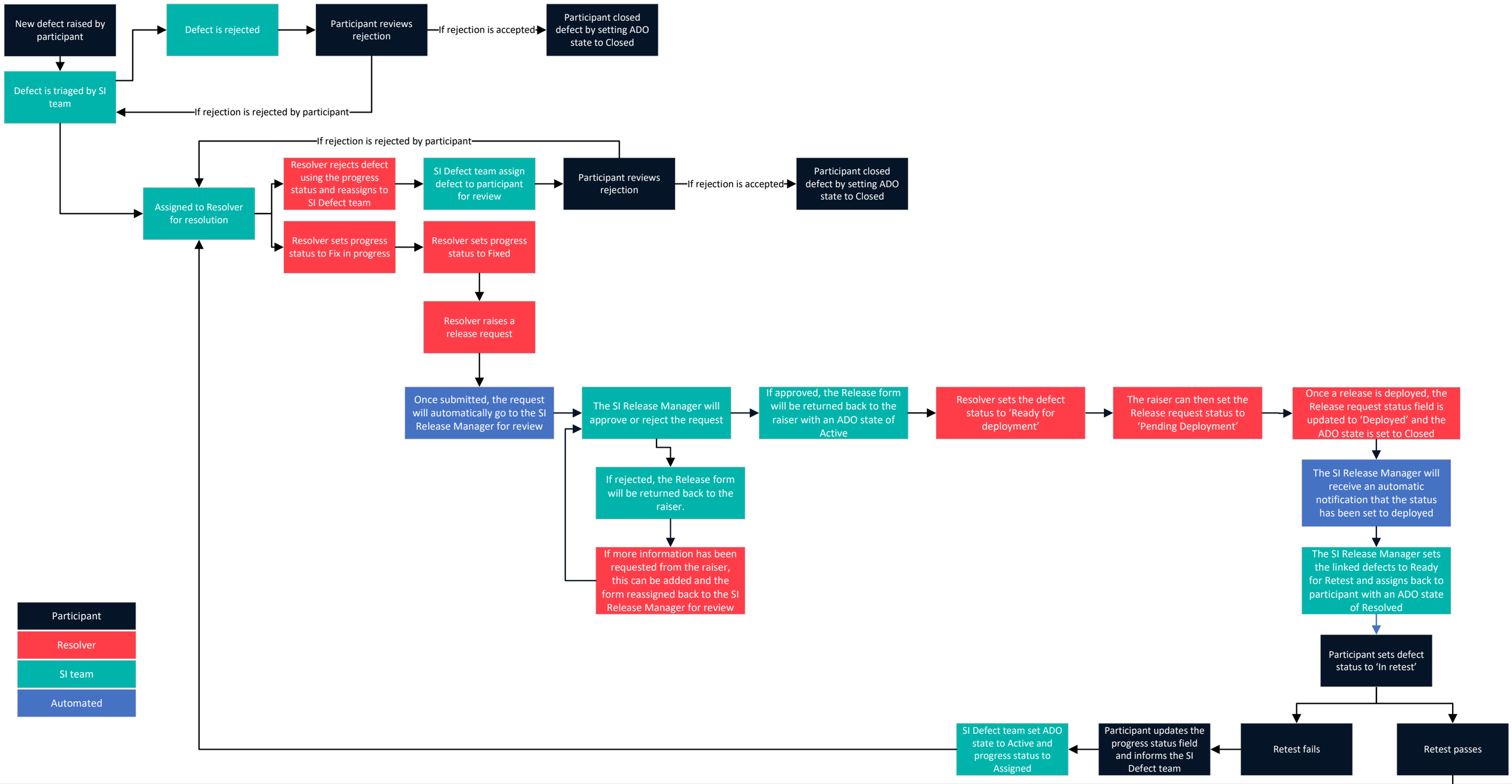
New defect raised by participant
Defect is rejected
Participant reviews rejection
If rejection is accepted
Participant closed defect by setting ADO state to Closed
Defect is triaged by SI team
If rejection is rejected by participant
If rejection is rejected by participant
Assigned to Resolver for resolution
Resolver rejects defect using the progress status and reassigns to SI Defect team
SI Defect team assign defect to participant for review
Participant reviews rejection
If rejection is accepted
Participant closed defect by setting ADO state to Closed
Resolver sets progress status to Fix in progress
Resolver sets progress status to Fixed
Resolver raises a release request
Once submitted, the request will automatically go to the SI Release Manager for review
The SI Release Manager will approve or reject the request
If approved, the Release form will be returned back to the raiser with an ADO state of Active
Resolver sets the defect status to 'Ready for deployment'
The raiser can then set the Release request status to 'Pending Deployment'
Once a release is deployed, the Release request status field is updated to 'Deployed' and the ADO state is set to Closed
If rejected, the Release form will be returned back to the raiser.
If more information has been requested from the raiser, this can be added and the form reassigned back to the SI Release Manager for review
The SI Release Manager will receive an automatic notification that the status has been set to deployed
The SI Release Manager sets the linked defects to Ready for Retest and assigns back to participant with an ADO state of Resolved
Participant sets defect status to 'In retest'
Retest fails
Retest passes
Participant updates the progress status field and informs the SI Defect team
SI Defect team set ADO state to Active and progress status to Assigned
Participant
Resolver
SI team
Automated